



COVID PATIENT INFORMATION LEAFLET

A warm welcome back to Mortimer dental practice. Safety remains our number one priority and we will ensure we continue to provide care in the safest possible way. We appreciate your cooperation with any new or modified procedures at the practice.

- The practice will be reopening after a period, so priority appointments will be given to EMERGENCY patients and outstanding and incomplete treatments due to the lockdown. Any cancelled examinations will also be booked as priority.
- If you feel you are at risk, vulnerable or shielding please inform us before attending the surgery.
- The appointment times may be longer to allow for additional decontamination procedures and preparation of the surgery.
- Please check your temperature in the morning. We may also check your temperature at the practice. Appointment may have to be re-arranged if temperature is above 37.8.
- Please bring minimal personal belongings with you. Kindly bring your own pen, water and a face covering/mask. If required, we will provide you with one.
- Please may we request all adult patients to come unaccompanied. Only one adult may attend with a child.
- We will limit the use of the waiting room to 3 patients at any given time to provide social distancing.
- Upon arrival kindly use the hand sanitizer provided.
- Our team will be regularly disinfecting all door handles and hard surfaces in both clinical and common areas.
- The toilet is temporarily out of use except for emergencies.
- All surgeries have been fitted with air purifiers and increased ventilation.
- All dental staff will be using enhanced PPE in line with current guidance and recommendations. We apologize in advance for reduced social interaction that this may cause.
- Our normal cross infection protocols are already very strict and follow stringent guidelines. Please be assured that all staff will be complying with our updated procedures to reduce risk to all and provide a service well above the recommended guidelines.